

Communication Policy

This policy explains how the Apple Valley Volleyball Club expects everyone to communicate with various people within the organization. Communication is vital to preventing misunderstandings and to resolving problems.

Players

The club expects the players to communicate directly with their coaches. They are encouraged to ask questions. Coaches may defer answering a question until the time and conditions are more appropriate but should always answer the question.

Parents

Parents are free to talk to the coaches about casual questions such as start times for a tournament or a practice. Parents should also inform coaches of any absences. Parents should not confront the coach with questions about playing time, positions, substitutions or other coaching decisions. The girls should discuss this with the coach directly. If the girls have a discussion with the coach and the parents still have concerns then the parents should address those concerns to a board member, as specified below. Parents should address any logistical questions to their parent reps. This includes scheduling questions, tournament schedules, volunteer opportunities and questions of that nature.

Parent Reps

The parent reps provide the club with a consistent means to distribute information at the team level. They are the "go to" resource for questions about schedules, tournaments and other logistical type information.

Coaches

The club expects our coaches to communicate with the players about any concerns they may have about performance, focus or commitment. This includes explaining to players why playing time is limited or why certain decisions have been made. Coaches do not have to explain every decision but should try to answer any reasonable questions a player may ask. We expect our coaches to be honest and straightforward.

Board Members

The board members should be used to help deal with any issues concerning coaches, parent reps or policies. If a parent has a concern about a coach or coaching decision they should address those concerns to a board member who does not have a child on that team. The board member will collect information and then bring the issue to the whole board. If necessary, the board member can arrange a conference between a coach and the parents.

Conflict of Interest

It is very important that everyone is aware of potential conflicts of interest. All club volunteers are also parents. It is extremely difficult to separate being a parent from the responsibilities of a parent rep or board member. If you have concerns or issues related to your daughter's team or coach, please address those issues to someone who does not have a child on that team and a potential conflict of interest.